

COMMUNITY COUNCIL REPORT

CALLS TO THE POLICE

Between May and July 2020, Police in NEF received **3442** calls, of which

398 were “**IMMEDIATE**” Calls
1616 were “**PROMPT**” Calls

Of these, the below related to **Giffordtown**:

MONTH	REPORTED CRIMES	ROAD TRAFFIC MATTERS	CONCERN FOR PERSON	MISCELLANEOUS NATURE
May	0	0	0	1
June	0	0	0	3
July	0	0	0	1

WHAT'S BEEN HAPPENING?

CAM – CONTACT ASSESSMENT MODEL

Police Scotland has a new way of assessing calls to its 101 and 999 service that will enable specially trained police officers and staff to make an enhanced assessment of threat, harm, risk and vulnerability. Each call is risk assessed by Service Advisors using the THRIVE assessment tool being **T**hreat, **H**arm, **R**isk, **I**nvestigative Opportunity, **V**ulnerability, **E**ngagement

Our new approach offers a wider range of options to provide assistance based on the callers needs and circumstances.

This could include immediate attendance at the incident or within a specified timeframe, an appointment with a police officer or assistance directly over the phone.

We have removed default call grading so that each call is individually assessed rather than a “computer says go” approach. This empowers our workforce to make decisions based on facts and circumstances. We have also moved from 6 categories of grading to 4. These are:

Immediate – where circumstances dictate that there is a threat to life, property or an ongoing incident that requires a dynamic policing response

Prompt – Dispatched as soon as possible and within 4 hours

Local Policing Appointment – scheduled appointment

Other Resolution – Advice given and/or partner signposting. The Resolution Team (RT) can offer Direct Crime Recording and Remote Investigation without police attendance.

These changes allow us to respond to every call in an appropriate and proportionate manner.

KEEPING PEOPLE SAFE

Email: HoweOfFifeTayCoastCPT@Scotland.pnn.police.uk Website: www.scotland.police.uk

Tel: 101 Twitter: @NorthFifePol

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SOCIAL DISTANCING

Both the Scottish Government website and NHS website have up to date guidance and advice on these matters. We would urge you to think about non-essential travel and to ensure that elderly and vulnerable family and friends are contacted regularly. There are various local Facebook community groups offering assistance at this time.

COMMUNITY ENGAGEMENT

With regards to Community Engagement, the Community Team have recently been involved in a number of visits and initiatives, including:

- Engaging with the Community and ensuring Covid-19 guidelines are being adhered to.
- Gathering intelligence relating to drug dealing activities.
- Supporting our colleagues from Safer Communities.
- Assisting with response calls and missing person enquiries.
- Deploying Pop up Bob.
- Assisting with neighbourhood disputes.
- Intelligence gathering, detection and reporting of Anti-Social Behaviour.
- Carrying out firearm certificate enquiries.
- Speed sites are planned for the coming weeks, however, we are likely to face some challenges with social distancing guidelines.
- Carrying out high visibility patrols across the Ward area.

COMMUNITY COUNCIL MEETINGS

Due to our rolling shift pattern, we are not able to attend every Community Council meeting. We are keen to hear from residents, groups and businesses alike and if you have any issues or concerns you wish to raise, then please contact PC Doherty via the Community team email address or pop along to the Police Station at Waterend Road.

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